



TERMS AND CONDITIONS OF STAY

Last Updated May 2025

1. Definitions

- 1.1. 'We' refers to Sibbecks Farm Glamping
- 1.2. 'You' refers the guest named on the booking form
- 1.3. 'Booking group' refers to all persons staying, or visiting, on a booking
- 1.4. 'Our site' refers to Sibbecks Farm

2. Terms & Conditions Acceptance

- 2.1. The person named on the booking is responsible for ensuring that all members of their booking group are aware and comply with the Terms & Conditions described in this document
- 2.2. Your booking is deemed acceptance of these Terms & Conditions

3. Prices, Payment & Booking

- 3.1. You will be required to pay a deposit at the time of the booking, and the final payment will be due 30 days before your stay
- 3.2. If you do not make the final payment 30 days before your stay then we reserve the right to cancel your booking
- 3.3. Deposits will only be taken when a booking is made more than 30 days before your stay. When bookings are made within 30 days of your stay, you will be required to pay the full balance
- 3.4. No entry to our site will be allowed without full payment being received prior to your stay

4. Cancellation

- 4.1. Cancellation by you at any time will result in your deposit being forfeited, as all deposits are non-refundable
- 4.2. All monies paid for a booking (deposit and balance) are non-refundable within 10 weeks before check in date. Cancellation of any booking after it has been paid in full and at a date 10 weeks or more in advance of your check in date, will result in forfeiture of your deposit and the balance being returned to you
- 4.3. We reserve the right to cancel your booking in advance due to circumstances beyond our control. For example, fire, flood, exceptional weather, epidemics, destruction/ damage to the property (force majeure). In this event, you will be refunded the full amount of the booking
- 4.4. We strongly recommend you take out holiday cancellation insurance
- 4.5. At our discretion, if your cancelled holiday dates get rebooked then we can offer a refund of payments minus any costs incurred (e.g. payment provider costs)
- 4.6. We may, without liability and without refund to you, cancel your booking if we are made aware or discover that the nature of your booking is inaccurate and/or contravenes our booking conditions



5. Responsibility & Liability

- 5.1. To the greatest extent permitted by law, we accept no liability for accident, loss of property or personal injury to you or your booking group whilst staying at our site
- 5.2. You will take sole responsibility for the safety & wellbeing of yourself & your booking group whilst you stay with us. This responsibility extends to all areas of our site and our adjoining land
- 5.3. You will acknowledge that there are certain hazards that come with being in a natural environment (for e.g. poisonous plants, deep water in the stream) and in an agricultural environment (for e.g. moving tractors) and you will take sole responsibility to ensure the safety of your booking group considering these risks
- 5.4. If you notice any hazards whilst you stay with us, you will report them to us as soon as possible
- 5.5. We strongly recommend that you take out holiday insurance to cover you against accidents

6. Arrival & Departure

- 6.1. Arrival is from 4pm and ideally before 8pm.
- 6.2. Departure is no later than 10am. We reserve the right to charge for late departures.
- 6.3. On departure, you will leave the tent and our site in a clean and tidy state. All rubbish and recycling should be put into the bins provided.

7. Behaviour

- 7.1. You will behave in a proper, appropriate and legal manner whilst staying with us
- 7.2. You will respect the peaceful environment, our neighbours, & other guests by not making excessive noise
- 7.3. You will not smoke inside the tent and if smoking outside the tent will dispose of finished cigarettes in a bin once cool
- 7.4. You will only use the fire pit in the location set up in order to protect our grounds & tents
- 7.5. You will be conscious of the potential fire risk posed by a meadow in the summer months and you will take the necessary precautions to minimise that risk. You will not set off fireworks, lanterns, or similar
- 7.6. You will supervise your children at all times and ensure they are behaving in an appropriate manner and that they are safe
- 7.7. You will not cause damage to our tents, barns or the surrounding environment (e.g. damage to trees, or plants)
- 7.8. You will be liable to pay for any damage you cause to the tent, its contents, or our site



8. Hen/Stag Parties

- 8.1. We do allow hen/stag groups that comply with the terms and conditions in this document
- 8.2. We ask that hen/stag group book our entire site to prevent disturbance to other guests
- 8.3. If you book a hen/stag do to stay at our site, you will notify us and discuss your plans with us

9. Dogs

- 9.1. Dogs are permitted only when agreed and paid for (£25 per dog).
- 9.2. Your dog must be on a lead when in the communal areas of our site (e.g. barn, car park, den/mud kitchen area)
- 9.3. Your dog can be let off the lead around your safari tent if it is well behaved and you ensure it does not wander out of your private area. Please respect others by not allowing your dog to wander freely.
- 9.4. You will clear up after your dog and dispose of its waste

10. Number of Guests

- 10.1. There will be a maximum of 7 people staying in each tent
 - 10.1.1. Meadow Escape – sleeps 4 people by default. When pre-agreed and paid for, an additional 2 people can sleep in the day bed, and 1 camp bed can be set up in the bunk room
 - 10.1.2. Stream Escape – sleeps 5 people by default. When pre-agreed and paid for, an additional 2 people can sleep in the day bed
- 10.2. We have two bell tents that can be hired alongside your safari tent booking. Each bell tent can sleep up to 4 people maximum.
- 10.3. You will not pitch your own tent or camper, unless previously agreed with us.
- 10.4. If you have guests visiting you whilst you are staying with us, you will notify us so we are aware.

11. Breach of Terms & Conditions

- 11.1. If you or any member of the booking group breach the Terms & Conditions described in this document, then we will ask you to leave the site. You will not receive a refund in such circumstances.

12. Complaints

- 12.1. If you have any complaints about your stay, you will bring this to our attention immediately and give us the opportunity to resolve the matter.